

What did you like?

- The depth of information and clear and concise diagrams, different models, and role playing.
- Open discussions, reactions to video clips.
- How to have a conversation when you're a leader as well as talking to your boss.
- You're responsible for your own success.
- How to approach your employees with open-minded questions.
- Love the information it is so informative.
- I liked all of it. These are useful sessions.
- Interactive sessions, really like the ER aspect.
- I liked the role plays. I tend to understand the concepts better when we act it out.
- Really great text connections w/ the video clips.
- Very good topics and conversations.

What didn't you like?

- The handouts with fill in the blanks. I write notes though and I get the whole version later.
- Working on only one scenario.
- I believe time was short and it went by a little faster toward the end.
- You seemed distracted today. I hope everything is ok!
- Would like more role playing on front end.
- More useful when we were talking about real situation rather than Judy and Matt.
- The on-demand call. I'm a slow processor so it catches me off guard.
- Some of the roleplays were a little confusing (the Matt and Judy example)
- Not enough time.

What would you like?

- Longer sessions or more/more frequent sessions. Maybe a college course.
- Working w/ different partners after a while to get multiple perspectives.
- I would like to go over the last slide more in details.
- More time to talk with colleagues. More time to share our experiences than random scenarios.

- I am going to take advantage of coaching.
- More interactive examples w/ Dr. Light.
- Ask more for volunteers?
- More opportunities for open-ended discussion.
- More role playing getting everyone involved.

What was most important to you?

- The instilling of your mindset during these sessions (your thought process/attitudes/feelings epiphanies) and also the material itself.
- Hearing other groups' reactions and questions.
- Whole presentation was very informative and knowledgeable.
- All the information and talking with my colleagues.
- The info on positive expectation. ER and coaching and thinking about how I need to take responsibility.
- Open ended questions. As a manager be curious, ask question.
- Role plays and videos are most helpful learning in action.
- I like how many research frameworks you incorporate. It's a lot to process at once but slides will be a great reference text to look back on.
- This program and the knowledge that I have learned to be a better person and a leader on the job.